

# The Integration Of Handheld And Smartphone-Connected Technologies Into The Doctor-Patient Relationship-AI

Sai Nitisha Tadiboina

GEICO – Chevy Chase, MD, [Stadiboina@geico.com](mailto:Stadiboina@geico.com)

## Abstract

The fast integration and evolution of technology has compact remote knowledge access, dissemination of medical data, and use of applications (apps) for patient care and treatment. The aims of this study were to explain patterns of smartphone use by residents in a very rural clinical setting (both clinical and communicative patterns), examine residents' perceptions of advantages of smartphone use, associated confirm whether there's an association between smartphone use and structure attributes [4]. Smart phone usage has unfolded to several settings together with that of attention with various potential and accomplished edges. the flexibility to transfer custom-made software package applications (apps) has created a brand-new wealth of clinical resources offered to attention workers, providing evidence-based decisional tools to cut back medical errors [4]. Artificial intelligence (AI) has become wide utilized in the medical field, because it has varied actual and potential for doctors and patients. AI in intelligent medication and expounds the applying of AI in intelligent medication from the views of data technology and legislation [1]. Mobile health (mHealth) may be a speedily growing field with the potential to rework health care delivery. Smartphone technologies are developed and integrated into the patient decision bell system for care employees to receive calls [6]. The smartphone has emerged as a vital technological device to help physicians with medical higher cognitive process, clinical tasks, and alternative computing functions. A smartphone may be a device that mixes mobile telecommunication with web accessibility likewise as data processing. The study sample consisted of 103 physicians from community hospitals and educational medical centers within the southeastern us. Innovation factors are components that influence associate degree individual's angle toward victimization and adopting a rising technology [5].

**Keywords:** Artificial intelligence, Digital health, mHealth, medical technology, Sensors, Patient-generated data

## Introduction

Smart health care leverages the newest mobile and digital advances in E-Health and mHealth, driving the event of good and connected medical devices. The approach to medication is additionally ever-changing with good trackers and alternative similar devices, doctors have rather more opportunities to perpetually monitor patient indicators outside of medical

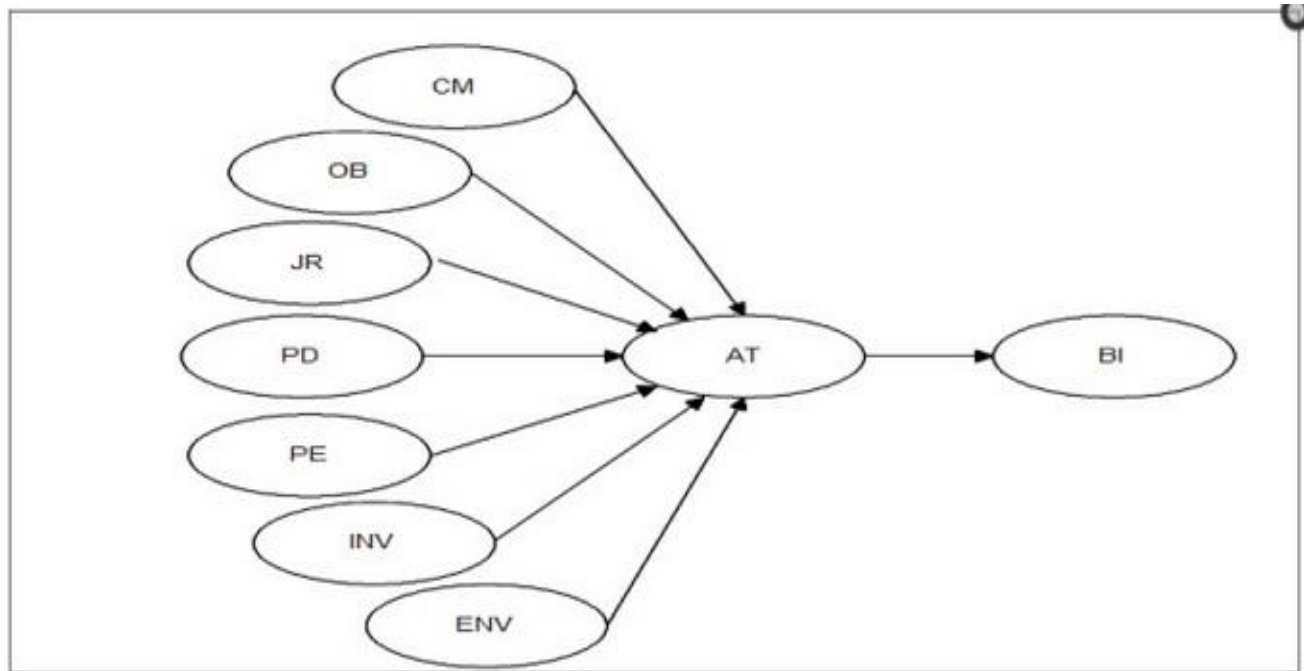
establishments and, consequently, stop diseases. In recent years, the term “Smart Medicine” has emerged and is turning into a lot of wide used. By “Smart medicine” we tend to mean intelligent aid, that uses the newest mobile and digital achievements within the field of eHealth and mHealth, which inspires the event of good and connected medical devices that guarantee constant watching of patient indicators outside of medical establishments and, consequently, the bar of diseases. In some cases, this kind of

watching will acknowledge or predict crucial health condition of patients and it will warn health establishments if immediate care is required. The good medication can enable the doctor to quickly communicate with the patient, conduct a foreign course of treatment [1]. The smartphone may be a mobile telecommunication device with advanced options like medical applications, data processing, net access, and alternative computing capabilities. historically, physicians are criticized for not exploitation info technology and mobile technology devices to the extent that alternative professionals do. as an example, a recent study reports that as few as four % of physicians presently area unit exploitation electronic medical records. Moreover, even several attention organizations like hospitals are equally slow to adopt electronic health records or alternative health info technology. Yet, this development could also be ever-changing a minimum of regarding smartphones. These mobile devices area unit more and more being embraced by attention professionals chiefly because of smartphones offer a bevy of programs, also as convenience and potency that can't be duplicated with ancient computers and pocket drug references. it absolutely was calculable that in 2004 around twenty-five % of active physicians within the us used a private digital assistant (PDA) or smartphone, and therefore the share increased to around thirty-five to forty % in 2008. in step with attention IT News, in 2010, over fifty % of physicians were exploitation smartphones or PDAs daily in clinical higher cognitive process. Clinicians more and more area unit shedding their tool belt of onsite and wide-area pagers and commutation them with one device—the smartphone. several attentions professionals' area unit requesting all

communications (including code calls) to be transmitted to their smartphones. Thus, smartphones area unit more and more turning into a vital element of clinical higher cognitive process and hospital operations [5]. The rapid integration and development of technology has affected remote data access, dissemination of medical information, and the use of applications (applications) for patient care and treatment. Previous research has described the use of smartphone apps among training providers by the Accreditation Council for Higher Medical Education and/or the impact of social media use. Typically, studies examine how providers use smartphones or mobile devices to educate themselves, access medical information, and/or answer clinical questions. Studies have not examined how primary care physicians use smartphones for professional communication (e.g., contacting staff and/or referring physicians), attitudes towards smartphones intelligence and relationship to organizational characteristics. [4]

The aim of this study is to

- (1) describe inpatient smartphone usage patterns in a clinical setting (e.g. frequency of use and how they use smartphones for clinical work)
- (2) check residents' perception of the benefits of professional smartphone use
- (3) conduct exploratory analysis to determine if there is an association between occupational smartphone use and organizational attributes (e.g. office chaos). [4]



**Figure 1. Research Model**

**Research Model Key:**

BI: Behavioral intention to use smartphone

AT: Attitude toward using smartphone

CM: Compatibility

JR: Job relevance

PE: Personal experience

EXV: External environment

OB: Observability

PD: Personal demographics

INV: Internal environment

**Digitizing healthcare**

The emergence of new mobile health (mHealth) technologies is the result of the timing interference of several coincidental movements:

(i) the urgent need to address the growing burden of chronic diseases.

(ii) Moore's Law — the exponential increase in computing power spurred the development of smaller and cheaper portable electronic devices.

(iii) shifting the healthcare model towards an increasingly patient-centered design. Mobile health is defined as the practice of medicine supported by portable diagnostic devices. The use of these devices at the point of care is driving a shift in the way healthcare is delivered, moving from a system-generated approach to a telemedicine, patient-generated approach. The culmination of these factors offers unprecedented opportunities to increase patient engagement, reduce healthcare costs, and improve outcomes.[2]



**Figure 2. Smartphones**

### **Research sample and data collection**

A qualitative exploratory study was used to investigate nurses' perceptions of devices that use smartphone technology to enable prioritization of patient needs and improve the relationship between nurses and physicians, nurses and patients. Selection criteria included the requirement that nurses primarily provide direct inpatient care and have at least six months of hospital experience. Ethical approval research committee was obtained. Participation in the study is voluntary and the participants' anonymity is guaranteed. A qualitative approach was used to explore nurses' perceptions of smartphone technology in hospitals. The in-depth interview took place in November 2018 in the hospital's private ward and was conducted in a semi-structured format. Open interviews were used to allow participants to provide insights into their experiences of using mobile technology in a clinical setting. Interviews lasted between 20 and 40 minutes and were recorded digitally. Observation notes were recorded by the interviewer to record the participants' expressions and body language. Probing questions were asked

by the interviewer to uncover additional points of interest. Participants are encouraged to freely express their views [6].

### **Be aware of the benefits of using a smartphone**

As for the perceived benefits of smartphone use, although the overall mean score shows that people do not believe their smartphones should replace their pagers ( $M=3.8$ ,  $SD=2.2$ ), 20.5% of people said they completely agree that smartphones should replace their pagers, 23.1% strongly disagree that it should replace their pager. Nearly 75% of residents indicated that using a smartphone increased their efficiency and 48.7% indicated that it reduced disruption in the work process. More than half of residents (61.5%) feel that referring physicians are more accessible via smartphones than pagers, and 79.5% say smartphone use reduces time spent on referrals, doctor visit. Finally, people do not believe that smartphone use leads to any difficulty or benefit in setting occupational boundaries ( $M=4.2$ ,  $SD=1.5$ ) and most people (75.0%) believe that smartphone use does not

affect their interpersonal relationships with patients [4].

### Nurse-patient relationship

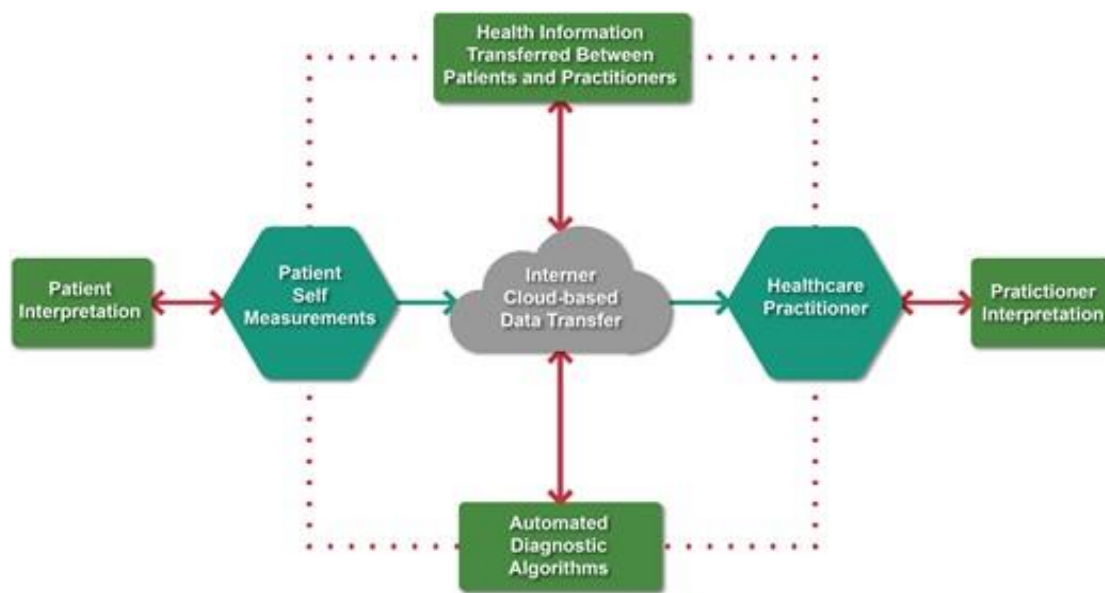
Interviews with nursing staff also showed improvements in the nurse-patient relationship. Most participants said that because the patient called them directly rather than going to the nursing station, nurses were able to establish a direct relationship with that patient

You can answer the call and say to the patient, “I’m here, I’m busy,” and have this communication with the patient that you establish

with them, so they don't wonder why you didn't come. [6].

### Opportunity to improve

Many of the nurses interviewed described some suggestions for further improvement, including adding a messaging option for interprofessional team members and adding a phone book to easily contact hospital staff. One nurse noted that there are plans to allow the smartphone camera function to be linked to a patient's electronic medical record (EMR). Some nurses say this smartphone innovation will be especially useful for recording the progress of a pressure injury.



**Figure 2.** mHealth data stream for clinical care. To optimize clinical care, a closed loop is required involving patient or physician-sourced mHealth data, data transmission over the Internet that is automatically resolved by the patient, physician, or algorithm. preferences and feedback to patients and providers to make clinical decisions.

### The digital patient

Will the patient use and use the mHealth devices? As clinicians know, changing patient behavior and maintaining behavioral changes is extremely difficult. The expectation of using mHealth is positive behavior change as the patient actively participates in self-care and shared decision-making. Device-related factors, including simplicity of design and usability, are important in determining which technology can be most effective. Patient-related factors, including patient choice and motivation for self-

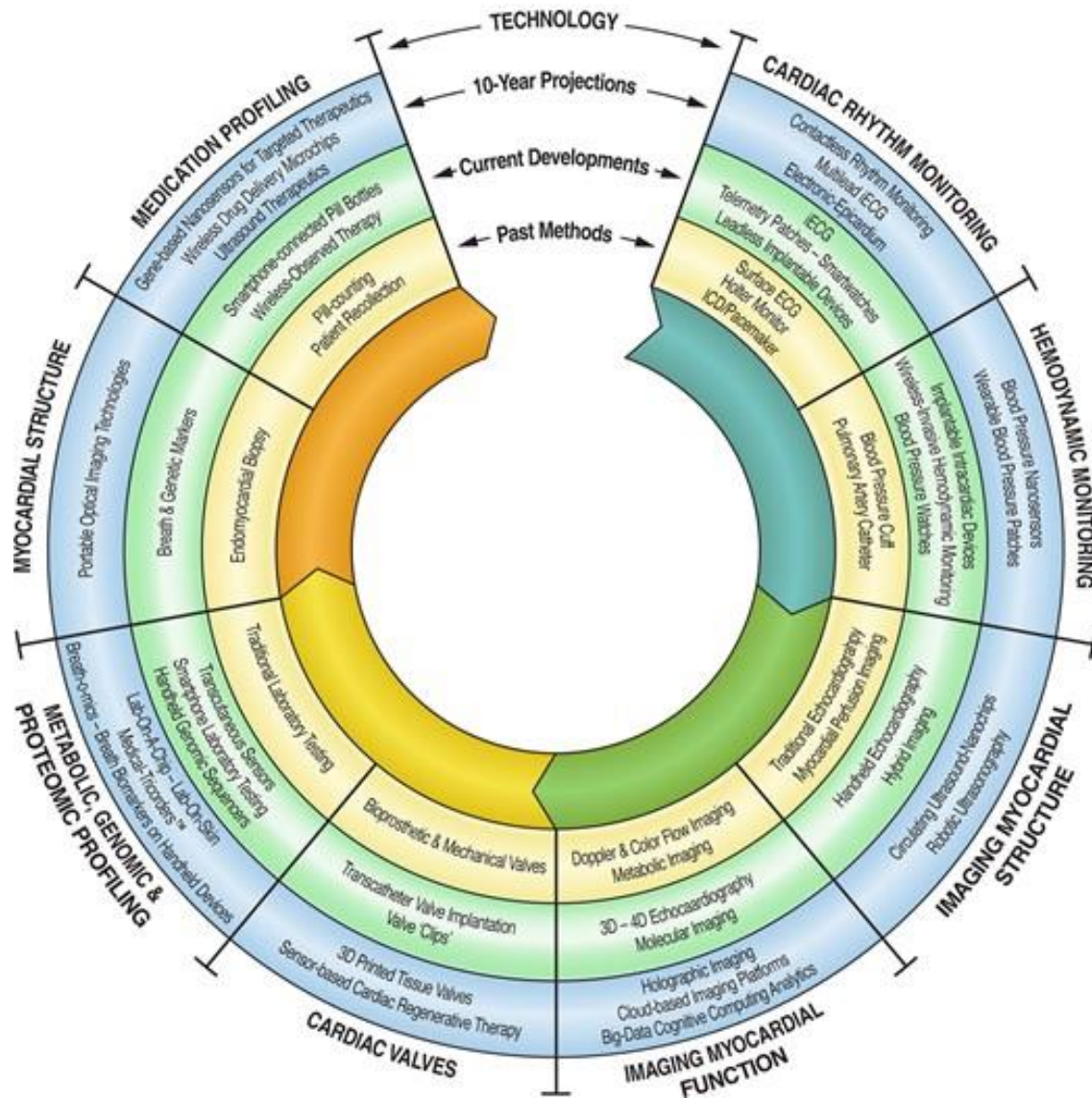
monitoring, are equally important. In our view, we can consider four similar patient categories collaboration with mHealth technology: self-selected early adopters as high-performance users, device people largely becoming spectators of positive behavior change; the following are the initial users but rapidly declined and did not continue to use the device; third party does not accept; and the fourth represents change as the underlying condition and symptoms improve as a result of behavioral modifications and treatments activated using the device. The goal of mHealth is to move patients from category 2 and 3 to category 4 [2].

### **The digital clinic**

How can we generate mHealth data, analyze it for clinical significance, and integrate it into clinical workflows? Every element of this question is important, and although progress has been made, there is still no convincing answer. There are several approaches to generating mHealth data. One involves precise and personal care. The other combines population-based approaches and the use of devices in new patient populations.

### **Healthcare's digital future**

Over the next decade, we anticipate the development of new technologies in several diagnostic, imaging, and therapeutic areas (Figure 5). Like clinical practice, the realities of mobile health are becoming increasingly complex. Our analysis of the current state of the field offers three main avenues for translating mHealth into the real world: identifying new approaches to patient engagement that lead to beneficial and beneficial behavioral changes. measurable, develop the tools needed to streamline clinical integration and data analysis, and to characterize regulatory factors in favor of the most powerful and effective technologies to use. clinical use. To achieve these three goals, we must together create an evidence base to assess the impact of mHealth on health care quality, costs, and outcomes. In doing so, the interplay between digital devices, digital patients, and digital doctors holds promise for the future development of medicine [2].



Future mobile and digital health technologies.

**Discussion and conclusions**

Integrating smartphone technology into patient calling systems presents an opportunity to improve patient safety by supporting nurses' ability to communicate directly and prioritize care delivery. Besides the potential for harm reduction, the results of this study demonstrate other benefits of integrated communication technology, such as improved patient-nurse relationships, time management and

convenience. Embedded smartphones have the potential to change the way nursing is delivered. The results of this study suggest that smartphones can play an important role in improving the delivery of high-quality care [6].

Define rules for the responsibilities of physicians, RNs, and patients in establishing the diagnosis and selecting treatment. Increase the position of patients in the Hospital Information System, as a condition for the development of personalized medicine, with

the ability to restrict access to their Electronic Health Records. The right to information about their health and free access to information affects the freedoms, rights, obligations, and interests of patients, including the use of mobile applications. The use of web services, remote interaction between doctors and patients by various means: social networks, smartphones, tablets, etc. The protection of personal data and secrets is legally defined. So, the triad: medical achievements, information technology and advanced legislation will change the medicine of the future [1].

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